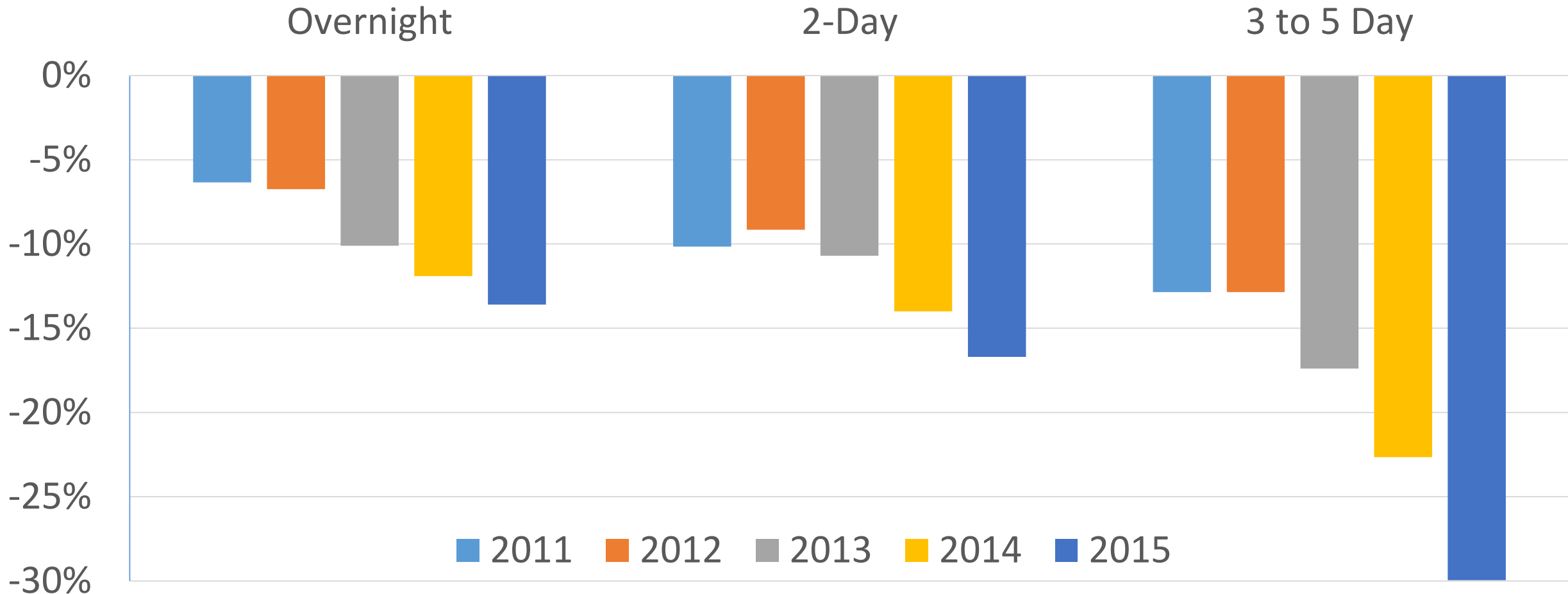


Growing Shortfalls In On-Time Performance

First Class Mail Flats – Percent Achieved Minus Percent Targeted



Data Source: Annual Compliance Report, Postal Service Regulatory Commission, 2016.